



**WORLD CHEMICAL USA (“WCUSA”)  
STANDARD ONE-YEAR LIMITED WARRANTY  
FOR SALES MADE ONLY IN THE UNITED STATES, CANADA**

**This limited warranty completely replaces the warranty issued by World Chemical Co., Ltd. relating to the below described Pumps.**

WCUSA warrants its Magnetic Drive Pumps, Self-Priming Pumps, Oil Skimmer Systems, Vertical Pumps and Submersible Pumps (“Pumps”) against defects in materials and workmanship for one year from the date of WCUSA’s invoice to you for the affected Pump. This warranty requires you to return the Pump to WCUSA.

If there is a manufacturing defect, WCUSA will replace or repair the Pump with new or rebuilt parts at no charge to you. Please return the Pump to: World Chemical USA, [25691 Atlantic Ocean Dr. Unit B-15 Lake Forest, CA 92630](#).

When returning the Pump, include your name, address, daytime telephone number, and a description of the problem. No warranty work can be performed without this information.

Properly pack the Pump (preferably in the original carton) to prevent damage to the Pump in transit.

The repaired or replaced Pump will be warranted for a period equal to the remainder of the original one-year warranty.

All replaced Pumps, parts and components, shall become the property of WCUSA

This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by WCUSA; (c) Pump that has the serial number removed, defaced, damaged, altered or made illegible; (d) ordinary wear and tear; (e) defects or damage resulting from the use of Pump in conjunction or connection with other equipment not furnished or approved by WCUSA; (f) defects or damage resulting from improper testing, operation, maintenance, installation, service, caused by the use of

unauthorized parts of service; (g) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, or improper use of any electrical source; (h) irregularities or breakdowns due to chemical or hydrodynamic corrosion by liquid. We do not warrant the chemical resistance of the Pump to any chemical or to corrosion.

You will be responsible for paying for your own shipping costs for delivering the Pump to us. If we determine the Pump is covered by this warranty, we will return the new or repaired Pump to you at our expense. If we determine that the Pump is not covered by this warranty, we will return it at your expense.

WCUSA does not warrant accessory components, including, but not limited to, Impeller (including mouth ring and bushing), Rear Casing set (include shaft), O-Ring for Casing and other consumable parts.

REPLACEMENT OR REFUND OF THIS PUMP AS PROVIDED UNDER THIS LIMITED WARRANTY IS BE YOUR EXCLUSIVE REMEDY.

WE ARE NOT RESPONSIBLE OR LIABLE FOR ANY LOSS, INCONVENIENCE OR DAMAGE, WHETHER SPECIAL, DIRECT, INCIDENTAL, CONSEQUENTIAL, OR OTHERWISE, AND WHETHER KNOWN OR SHOULD HAVE BEEN KNOWN TO US, INCLUDING LOST PROFITS, GOODWILL, DAMAGE TO OR REPLACEMENT OF OTHER PUMPS AND PROPERTY AND PERSONAL INJURY RESULTING FROM ANY BREACH OF WARRANTY, THE INABILITY TO USE THE PUMP OR UNDER ANY LEGAL THEORY IN CONTRACT OR TORT. THESE WARRANTIES AND REMEDIES ARE YOUR SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES IN CONNECTION WITH THE SALE AND USE OF THE PUMP. NO OTHER WARRANTIES, ORAL OR WRITTEN, EXPRESS OR IMPLIED, ARE GIVEN. OUR LIABILITY IS LIMITED TO THE ACTUAL PURCHASE PRICE YOU PAID TO THE RETAIL SELLER OF THE DEFECTIVE PUMP. EXCEPT TO THE EXTENT PROHIBITED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of implied warranties or liability for

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incidental or consequential damages, or do not allow a limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. You are advised to contact applicable state laws for a full determination of your rights. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

No dealer, agent or employee is authorized to make any modification, extension, change or amendment to this warranty. This warranty may not be assigned without the prior expenses written approval of WCUSA.

## Repair

**Notice:**

For repair, consult the supplier. When returning a pump, thoroughly clean and pack the wet parts kit.

If irregularities are detected during operation, stop the operation immediately for check. (Refer to the section on “troubleshooting”).

- (1) Consult your supplier or us for repair.
- (2) Read this manual again and re-check before requesting repair.
- (3) Inform the followings when requesting repair.

- Model name and serial number
- Use duration and situation
- Damages parts and condition
- Liquid (Name, Specific gravity, Temperature, Slurry)

If liquid leaks during transportation, it is very dangerous and make sure to clean inside thoroughly.

When ordering replaced parts, specify the name in the parts name list (P7, 9, 10).

Although, inform the parts' number and material, too.

## Installation record

Model:	
Purchase date:	Serial number:
Start date:	Supplier:



## **WORLD CHEMICAL CO., LTD. / Japan**

### **Head Office / Overseas sales department**

3F., 1-1-14, Taito. Taito-ku, Tokyo 110-0016 Japan

TEL: 03-5818-5130    FAX: 03-5818-5131 (Head office)

TEL: 03-5818-5134 (Overseas sales department)

### **Nagoya Office**

5F., 1-5-27, Nishiki, Naka-ku, Nagoya-shi, Aichi 460-0003 Japan

TEL: 052-253-8426    FAX 052-253-8436

### **Osaka Office**

3F., 1-19-25, Edobori, Nishi-ku, Osaka-shi, Osaka 550-0002 Japan

TEL: 06-6467-8565    FAX: 06-6467-8566

### **Fukuoka Office**

5F., 2-17-19, Hakata ekimae, Hakata-ku, Fukuoka-shi, Fukuoka 812-0011 Japan

TEL: 092-710-6001    FAX 092-710-6125

### **Tsukuba Factory**

6127-5, Onogo-machi, Joso-shi, Ibaraki, 300-2521

TEL 0297-24-1071    FAX 0297-24-1075

## **WORCHEMI TAIWAN CO., LTD. / Taichung, Taiwan**

No.915, Zhongshan Rd., Shengang Dist., Taichung City 42955, TAIWAN

TEL 886-4-2562-8358    FAX 886-4-2562-8351

## **SUZHOU WORLD TECHNOLOGY CO., LTD. / Jiangsu, China**

61, Fu Yuan Road, Xiang Cheng Economic District, Su Zhou, China

TEL:86-0512-6579-8212    FAX:86-0512-6579-8215

## **WORLD CHEMICAL USA, INC. / California, U.S.A.**

25691 Atlantic Ocean Dr. Unit B-15 Lake Forest, CA 92630. U.S.A.

TEL 1-949-462-0900